

State of New Hampshire Department of Safety



**House Public Works & Highways
22/23 Capital Budget Presentation**

Friday, March 5, 2021



State Emergency Operations Center (SEOC) Technology & Operations Upgrade \$750,000 - 100% General Funds

The State Emergency Operations Center (SEOC) located in the Incident Planning and Operations Center (IPOC) enables NH to coordinate emergency responses for both natural and human-caused incidents. These SEOC responses involve eighteen Emergency Support Functions (ESF) and six Recovery Support Functions (RSF) comprised of state, federal, and non-profit/volunteer partners.

The SEOC requires technological compatibility and flexibility to support the State during unplanned events. Current systems have exceeded useful life and require replacement. These include:

- 1. Audio/Video (A/V) Controller/Display**
- 2. A/V Technology in Conference Rooms**
- 3. SEOC Furniture Functionality**



State Emergency Operations Center (SEOC) Technology & Operations Upgrade

1. Upgrade Audio/Video (A/V) Controller/Display

- Replace the end of life projector, screen, and audio system currently in use. This system ensures consistent access to key real-time data improving the State's ability to respond during an emergency. Current system components have failed during activations, most recently during the COVID-19 response, and only have limited streaming video and audio capabilities.





State Emergency Operations Center (SEOC) Technology & Operations Upgrade

2. Integrate A/V Technology in Conference Rooms - Integrate technology across all significant, affiliated conference rooms including, IPOC Situation Room, Governor's EOC Office, IPOC Media Room, Call Center Rooms, HSEM Library, HSEM School Recourse/Training & Exercise Rooms, National Guard Distance Learning Lab (COOP) and Joint Operations Center, IFO-Newington, and DOS Commissioners' Office

- Effective emergency management response requires coordination of resources across the state.
- Conference calls, video conference meetings, and leadership level planning all occur within conference rooms located throughout the IPOC.
- Access to data for decision making is dependent on individuals in attendance and their individual permission levels.
- Integrating consistent A/V technology with access to key state systems used in emergency planning and response will improve the timeliness of decision making and overall quality of statewide coordination.



State Emergency Operations Center (SEOC) Technology & Operations Upgrade

3. Upgrade SEOC Furniture Functionality - Reconfigure SEOC furniture to be more conducive to planning, discussions and training and maintain social distancing during infectious disease outbreaks. The existing workstation based furniture system was designed to provide each Emergency Support Function (ESF) with a dedicated space within the EOC. Each emergency requires a different level of response and coordination between ESFs. Existing furniture greatly limits flexibility in seating arrangements requiring the scheduling and use of conference rooms for cross-functional meetings and coordination. More modular furniture will enable activated ESFs to maintain social distancing when coordinating across functional areas.





Department of Safety

22/23 Capital Budget Request Summary

HSEM SEOC Technology & Operations Upgrade	<u>\$750,000</u>
Total DOS 22/23 Request	\$750,000