

**CHILD DEVELOPMENT PROGRAM
4211-2977**

PURPOSE:

The purpose of the Childcare and Development Fund (CCDF) NH Childcare Scholarship Program (CCSP) is to provide access to high quality, safe and reliable childcare so that eligible families obtain and maintain gainful employment and move towards upward economic mobility.

CLIENT PROFILE:

The CCSP primarily serves children of parents who are obtaining or maintaining employment, including working parents whose family income is up to 250% of the Federal poverty level. CCSP eligibility also includes income eligible parents and caregivers receiving TANF and mental health and/or substance misuse treatment.

FINANCIAL SUMMARY 4211-2977

<u>FINANCIAL HISTORY</u>						
Rounded to \$000 except cost per case	SFY22	SFY23	SFY24	SFY25	SFY24	SFY25
	Actual	Adj Auth	Agency Request	Agency Request	Governor Budget	Governor Budget
TOTAL FUNDS	\$29,882	\$29,470	\$34,576	\$34,576	\$34,576	\$34,576
GENERAL FUNDS	\$12,230	\$13,335	\$13,674	\$13,674	\$13,674	\$13,674
ANNUAL COST PER CASE- TOTAL	\$9,400	\$9,970	\$11,697	\$11,697	\$11,697	\$11,697
CASELOAD	3,179	2,956	2,956	2,956	2,956	2,956

The caseload information is the average number of children served each month.

The Bureau has experienced a slight reduction in the number of children served in employment-related childcare (approximately 240 in 12 months), attributable to factors including workforce shortages, COVID-19 related challenges, and NH’s low unemployment and poverty rate. The Bureau is working on a campaign to promote the NH Childcare Scholarship Program to ensure all eligible families are aware of and utilizing the program. Simultaneous to the decreased number of children served since the start of the pandemic, there has been a significant increase in the cost of employment-related childcare (approximately \$500,000 in 12 months).

FUNDING SOURCE:

Federal Childcare and Development Funds (CCDF) and General Funds support these services. CCDF consists of two separate federal funding streams: 1) Discretionary funding authorized by the Childcare and Development Block Grant Act, subject to annual appropriations; and 2) Mandatory and Matching Funds made available under Section 418 of the Social Security Act. To access federal Matching Funds, States must provide a share of the Matching Funds (based on the prevailing Federal Medical Assistance Percentages rate) and spend their required Maintenance of Effort level.

Title/Description	Performance Measures		Current Baseline	FY2024 GOAL	FY2025 GOAL
	Output	Outcome			
Partner with families and community organizations to foster family strengths, child safety & healthy development; provide them with evidence-based resources and supports	(a) # of children/families receiving childcare scholarship (b) # of families receiving consumer education	(a) # of parents participating in employment-related activities or working on service or case plan goals (b) # families know about quality childcare	(a) 3650 families and 5204 children served (b) 7000 families	(a) 4380 families and 6245 children (b) 7700	(a) 4818 families and 6869 children (b) 8470

OUTCOME:

- Families have access to childcare with the NH Childcare Scholarship Program funds.
- Children receiving NH Childcare Scholarship Program funds experience a continuity of care in a high-quality setting.

STATE MANDATES:

RSA 161:2 Human Services – Duties of the Department

RSA 167:83 Public Assistance to Blind, Aged, or Disabled Persons, and to Dependent Children – Administration; Duties; Rulemaking

RSA 170-E:7 State Registry and Criminal Records Check; Revocation of Registration and Withholding of State Funds

RSA 170-G Service for Children, Youth, and Families

FEDERAL MANDATES:

S. 1086 Childcare and Development Block Grant Act of 2014 PL 113-186

45 CFR Public Welfare: Department of Health & Human Services General Administration Part 98 – Childcare Development Fund

The 2014 federal reauthorization of the Childcare and Development Block Grant (CCDBG).

SERVICES PROVIDED:

Services provided by the Bureau of Child Development and Head Start Collaboration include:

- Access to childcare assistance and services for eligible parents obtaining or maintaining gainful employment in order to assist them attain and maintain economic mobility and reduce actual and potential dependence on public assistance.
- Provision of court-ordered childcare for children involved with the Division for Children, Youth and Families; support for accessible licensed childcare programs that are more likely to improve children’s readiness for, and continued success in school.
- Support for a continuity of childcare services that promote children’s healthy social/emotional development.
- Provision of timely payments to childcare providers to support access to a stable network of childcare providers.

SERVICE DELIVERY SYSTEM:

Approximately 624 (unduplicated) childcare providers serve children with CCDF employment-related childcare, and 1079 providers (duplicative, also serve children in Protective and Preventive programs). These providers are paid directly through the DCYF Bridges payment system. There are 9 (nine) full-time employees (FTEs) providing direct services to the providers.

**CHILDCARE QUALITY
4211-2978**

PURPOSE:

The purpose of childcare quality is to improve access to, and quality of, childcare to prepare children for success in school through the CCDF Quality Initiatives program.

CLIENT PROFILE:

The Bureau of Child Development and Head Start Collaboration (CDHSC) provides support and customer services for childcare providers and staff to improve the quality of childcare services provided to parents and children birth to 13 years, and for children receiving NH Childcare Scholarship Program, to improve their preparedness for, and continued success in school.

FINANCIAL SUMMARY 4211-2978

FINANCIAL HISTORY						
Rounded to \$000 except cost per case	SFY22	SFY23	SFY24	SFY25	SFY24	SFY25
	Actual	Adj Auth	Agency Request	Agency Request	Governor Budget	Governor Budget
TOTAL FUNDS	\$2,577	\$3,294	\$5,559	\$5,934	\$5,556	\$5,931
GENERAL FUNDS	\$0	\$0	\$0	\$0	\$0	\$0
ANNUAL COST PER CASE-TOTAL	\$59	\$75	\$127	\$136	\$127	\$136
CASELOAD	43,896	43,739	43,739	43,739	43,739	43,739

*The caseload number reflects the licensed capacity for children in licensed programs and does not include children being served in licensed exempt settings.

FUNDING SOURCE:

Federal Childcare and Development Funds (CCDF) funds support these services. As part of accepting these funds, a state must spend a minimum of 12% (9% general quality plus 3% Infant and Toddler focus) of the budget on quality activities.

Title/Description	Performance Measures		Current Baseline	FY2024 GOAL	FY2025 GOAL
	Output	Outcome			
Increase capacity of early childhood and out-of-school time professionals and programs to offer high quality resources, supports and services to families of infants, toddlers, preschoolers and school-agers	# of programs participating in Granite Steps for Quality (GSQ)	(a) total # children and # CCDF income-eligible children in GSQ programs at Step 2-4 (b) # of NH Head Start/Early Head Start (c) EHS/CC Partnership programs that meet Head Start Performance Standards	(a) 40 awarded programs, reaching total licensed capacity of 3026 children; 25 awarded Steps 2-3, reaching a total licensed capacity of 1882 children (b) 5/5 Head Start grantees (c) 2/2 EHS/CC Partnership/Extension grantees	(a) 80 programs, reaching licensed capacity of 4539 children (b) 5/5 grantees (c) 2/2 grantees	(a) 120 programs, reaching licensed capacity of 6808 children (b) 5/5 grantees (c) 2/2 grantees

OUTCOME:

- Families, childcare providers and the public have access to information regarding childcare, such as health and safety indicators and compliance, quality standards, child development, public assistance, and referrals to childcare programs through a comprehensive, easy to access website.
- Childcare programs hire and retain qualified teachers because of the early childhood credential system.
- Parents/caregivers choose reliable and quality childcare because of the Licensed-Plus program, the Quality Recognition and Improvement System, and the consumer education website.

STATE MANDATES:

RSA 126-A:17 Advisory Council on Childcare

RSA 170-E Child Day care, Residential Care, and Child-Placing Agencies

FEDERAL MANDATES:

S. 1086 Childcare and Development Block Grant Act of 2014 SEC 658 45 CFR Part 98

SERVICES PROVIDED:

- Approximately 624 (unduplicated) programs will be monitored annually for implementation of CCDF health and safety requirements.
- 10,000 childcare professionals will complete courses in health and safety topics and social emotional development via the Department's online training platform at no cost to the individual.
- 700 early childhood and out-of-school time program teachers will increase their competency as a childcare teacher because they completed college courses with tuition assistance
- 5800 early childhood and out-of-school time programs will improve their ability to provide quality care to children in childcare because they received training, targeted technical assistance and/or coaching in priority areas, including fostering social/emotional development in children, developmental screening and referral, trauma informed care, business practices and family partnership and engagement.
- 1250 families will receive assistance with finding childcare via the NH Connections Information System (NHCIS) childcare search portal and resource and referral services.
- 10,000 providers will have access to their professional development activities via the professional registry.

Federal and state law mandates these services. The federal Office of Childcare (OCC) requires States to develop, implement and evaluate and report on initiatives that:

- Protect the health and safety of children in childcare
- Help parents make informed consumer choices and access information to support child development; and

- Enhance the quality of childcare and the early childhood workforce so that more children have access to safe, reliable, high-quality childcare provided by a stable, qualified workforce.

SERVICE DELIVERY SYSTEM:

To adhere to the requirements listed above and accomplish the Office of Childcare (OCC) goals, NH administers services through contracts with a statewide Childcare Resource and Referral agency (CCR&R), a statewide Afterschool Training and Technical Assistance (TA) provider, State higher education system, and programs that provide training, TA and consultation to prevent expulsion from preschool programs.

**CHILD SUPPORT SERVICES
4270-7929**

PURPOSE:

The Child Support program encourages responsible parenting, family self-sufficiency, and child well-being by assisting to locate parents, establish paternity, establish, modify and enforce support obligations, and obtain child and medical support for children. The goal is to achieve positive outcomes for children by addressing the needs and responsibilities of parents.

CLIENT PROFILE:

The Bureau of Child Support Services (BCSS) provides services to families of children whose parents (or parent and caretaker) do not reside in the same household together. One parent may even reside in another state or country requiring interstate and international case management with that parent or government-administered CSS in their region. Either parent (or caretaker) may apply for services.

FINANCIAL SUMMARY 4270-7929

<u>FINANCIAL HISTORY</u>						
Rounded to \$000 except cost per case	SFY22	SFY23	SFY24	SFY25	SFY24	SFY25
	Actual	Adj Auth	Agency Request	Agency Request	Governor Budget	Governor Budget
TOTAL FUNDS	\$11,265	\$13,762	\$14,761	\$15,114	\$14,683	\$15,033
GENERAL FUNDS	\$3,504	\$4,357	\$4,282	\$4,400	\$4,256	\$4,372
ANNUAL COST PER CASE- TOTAL	\$277	\$225	\$213	\$212	\$213	\$212
CASELOAD	31,241	31,000	31,500	32,000	31,500	32,000

FUNDING SOURCE:

- Title IV –D Child Support Enforcement Program:**
Requires 34% General Funds and 66% Federal Funds. Under a State Plan, and with enhanced federal funding, all states are engaged in locating parents, establishing paternity and legal orders for support, enforcing legal orders both administratively and judicially, and collecting and disbursing payments through a State Disbursement Unit (SDU).
- Incentive Funds (Other income):**
Historically, awards have ranged between \$600K to \$2.1M annually based on successfully passing data reliability audits and achieving performance standards measured in five areas: number of paternities established; total collections on current obligations due; number of cases with payments on support arrearages; number of support orders established; and cost effectiveness. Per federal regulation, incentive awards must be expended to supplement, and not supplant, general and federal funds used by the State to carry out the State Plan or for any activity that may contribute to improving the effectiveness or efficiency of the State program.
- Maintenance of Effort Required: \$3.2 million.**
This amount represents a base level of program general fund expenditures required to ensure incentives are reinvested in the CSS program. The amount is based on the average of 1996-1998 State’s share of expenditures minus 1998 incentives, per 45 CFR Section 305.35(d).

Title/Description	Performance Measures		Current Baseline	FY2024 GOAL	FY2025 GOAL
	Output	Outcome			
Increase collections of monthly support obligation owed	\$88M current MSO owed (FFY21)	Increase Income to families with children	63.8%	65%	66%
Increase number of cases paying arrearages owed	24,500 cases with arrearages owed	Collect past-due arrearages owed to families with children	70.9%	72%	73%
Increase number of registered users for the online customer portal	54,700 eligible customers	Increase customer engagement and ease of access	13,878	15,000	17,000
Increase the number of cases with support orders established	31,752 open cases	Legal orders for support established	90.5%	92%	93%
Increase cost-effectiveness	Ratio of Collections to Expenditures	Increase cost effectiveness	\$3.15	\$3.50	\$3.75

OUTCOME:

- **Cost Effectiveness:** CSS is a highly cost-effective program. In federal fiscal year 2021, for every dollar spent on the program, the program collected \$3.15 on behalf of families in the program.
- **Cost Avoidance:** Child support is an important source of income for families, reducing the need for public assistance. Effective child support programs can have a direct impact on state and federal government budgets by reducing budgetary allocations for entitlement programs (SSI, SNAP, and Medicaid).
- **Cost Recovery:** Under state law, as a condition of eligibility, families who receive public assistance under Title IV-A and IV-E of the Social Security Act must assign their rights to child support to the state. In these “Current Assistance” cases, child support collections are retained by the State.
- **Income for Families:** BCSS contributes to the strength and economic mobility of families by collecting and disbursing child support that is owed to them. Research shows that the receipt of child support has positive benefits on the cognitive and educational outcomes of children. Child support increases parental involvement in their children’s lives and can reduce parental conflict. Studies also show that child support, as a major source of income for families that are considered low-income, is a protective factor in the prevention of child maltreatment. The most important goal in any child support case is the positive engagement of both parents, both financial and emotional, for the benefit of their children.

STATE MANDATES:

- RSA 126-A Department of Health and Human Services
- RSA 161-B: Support of Dependent Children
- RSA 161-C: Alternative Method of Support Enforcement for Dependent Children
- RSA 458-B: Income Assignment
- RSA 458-C: Child Support Guidelines, Title 461-A: Parental Rights and Responsibilities
- RSA 546: Uniform Reciprocal Enforcement of Support

KEY FEDERAL MANDATES:

- Public Law No. 98-378 Child Support Enforcement Amendments of 1984, 100-485 Family Support Act of 1988, 103-383 Full Faith and Credit for Child Support Orders Act of 1994, 104-193 Personal Responsibility and Work Opportunity Act, 105-200 Work Investment Act of 1998, 109-171 Deficit Reduction Act of 2005, Uniform Interstate Family Support Act, 2008.
- Title IV-D, Social Security Act (SSA) (42 USC 651-669) Child Support and Establishment of Paternity
- Code of Federal Regulations (CFR) 45 CFR Part 300-310 Office of Child Support Enforcement, Administration for Children and Families, Department of Health and Human Services

SERVICE PROVIDED:

Services are mandated pursuant to Title IV-D of the Social Security Act (42 USC Section 651-669). All states are required to have a State Plan for the delivery of child support services under a single and separate organizational entity pursuant to 45 CFR 302.12. These services include:

- Locating parents
- Establishing legal fatherhood (paternity)
- Establishing and enforcing support orders
- Pursuing health care coverage for children
- Referring parents to social and human services to address critical needs
- Referring parents to social and human services for reduction of barriers to supporting their children

SERVICE DELIVERY SYSTEM:

Services are provided in 12 district field offices and a central information unit. There are 125 full time employees (FTEs). Included in the 125 FTEs are 17 Intergovernmental Specialists responsible for managing cases where the parent responsible for providing support resides in another state or country.

The establishment of support is a judicial process in NH. Through a cooperative agreement with the NH Administrative Office of the Courts, BCSS works closely with the NH Circuit Court – Family Division. The NH Judicial Branch is the only source authorized by law to perform these services in NH. This partnership ensures a federally mandated expedited process program for the establishment, enforcement and modification of support orders brought by the State, which services qualify for federal financial participation at a rate of 66%.

**CHILD SUPPORT SERVICES – STATE DISBURSEMENT UNIT
4270-7931**

PURPOSE:

The Child Support State Disbursement Unit (SDU) is responsible for providing SDU and Electronic Funds Transfer services including management and administration of child support billing to payers and employers, posting child support payments received, disbursement of payments to payees, imaging and transmission of all payment information to the Department and associated banking services and check writing.

CLIENT PROFILE:

The Bureau of Child Support Services (BCSS) and the SDU provide services to families of children whose parents (or parent and caretaker) do not reside in the same household together. One parent may even reside in another state or country requiring interstate and international case management with that parent or government-administered CSS in their region. Either parent (or caretaker) may use SDU customer services.

FINANCIAL SUMMARY 4270-7931

<u>FINANCIAL HISTORY</u>						
Rounded to \$000 except cost per case	SFY22	SFY23	SFY24	SFY25	SFY24	SFY25
	Actual	Adj Auth	Agency Request	Agency Request	Governor Budget	Governor Budget
TOTAL FUNDS	\$1,223	\$1,515	\$1,515	\$1,515	\$1,515	\$1,515
GENERAL FUNDS	\$2	\$473	\$473	\$473	\$473	\$473

FUNDING SOURCE:

Title IV –D Child Support Enforcement Program: Requires 34% General Funds and 66% Federal Funds.

Title/Description	Performance Measures		Current Baseline	FY2024 GOAL	FY2025 GOAL
	Output	Outcome			
Increase utilization of Debit Card or EFT	# of Child Support recipients utilizing debit card or EFT	Child Support recipients receive payments faster than paper check	93%	95%	98%

OUTCOME:

Families’ child support payments are received, distributed and disbursed in accordance with federal and state mandates, reducing poverty and families’ need for public assistance.

STATE MANDATES:

- RSA 126-A Department of Health and Human Services
- RSA 458-B: Income Assignment
- RSA 546: Uniform Reciprocal Enforcement of Support

KEY FEDERAL MANDATES:

- Public Law No. 98-378 Child Support Enforcement Amendments of 1984, 100-485 Family Support Act of 1988, 103-383 Full Faith and Credit for Child Support Orders Act of 1994, 104-193 Personal Responsibility and Work Opportunity Act, 105-200 Work Investment Act of 1998, 109-171 Deficit Reduction Act of 2005, Uniform Interstate Family Support Act, 2008.
- Title IV-D, Social Security Act (SSA) (42 USC 651-669) Child Support and Establishment of Paternity

- Code of Federal Regulations (CFR) 45 CFR Part 300-310 Office of Child Support Enforcement, Administration for Children and Families, Department of Health and Human Services

SERVICE DELIVERY SYSTEM:

The State’s Disbursement Unit (SDU) is a vendor-contracted lockbox operation located in NH. The SDU is responsible for processing over \$76 million (FY2021) per year. States are required by law to distribute all child support payments made payable to the Child Support program through a single SDU. The state law also requires all child support wage garnishments initiated outside of the BCSS (private action cases) be processed through the same SDU. The contractor is required to distribute and disburse all child support payments within 48 hours of receipt. The methods by which payments are disbursed to families include direct deposit (60%); debit card (33%) or paper check (7%).

**CHILD SUPPORT SERVICES – IV-D EXPEDITED SERVICES
4270-7934**

PURPOSE:

The Bureau of Child Support Services (BCSS) is required to establish legal orders for child and medical support, which is done by way of a Cooperative Agreement with the Administrative Office of the Courts. The state must have in effect and use, in interstate and intrastate cases, expedited processes as specified under federal regulation to establish paternity and to establish, modify, and enforce support orders.

CLIENT PROFILE:

BCSS provides services to families of children whose parents (or parent and caretaker) do not reside in the same household together. One parent may even reside in another state or country requiring interstate and international case management with that parent or government-administered CSS in their region. Either parent (or caretaker) may apply for services.

FINANCIAL SUMMARY 4270-7934

<u>FINANCIAL HISTORY</u>						
Rounded to \$000 except cost per case	SFY22	SFY23	SFY24	SFY25	SFY24	SFY25
	Actual	Adj Auth	Agency Request	Agency Request	Governor Budget	Governor Budget
TOTAL FUNDS	\$1,016	\$900	\$1,146	\$1,146	\$1,146	\$1,146
GENERAL FUNDS	\$0	\$0	\$0	\$0	\$0	\$0

FUNDING SOURCE:

Title IV –D Child Support Enforcement Program: 100% Federal Funds passed through to the AOC.

Title/Description	Performance Measures		Current Baseline	FY2024 GOAL	FY2025 GOAL
	Output	Outcome			
Expedited Services 6 months	# of cases requiring establishment of legal order	Legal order of support established within federal timeframe	75%	95%	95%
Expedited Services 12 months	# of cases requiring establishment of legal order	Legal order of support established within federal timeframe	90%	90%	95%

OUTCOME:

Establishment must be completed from the date of service of process to the time of disposition within the following timeframes: (A) 75 percent in 6 months; and (B) 90 percent in 12 months. In IV-D cases where a support order has been established, actions to enforce the support order must be taken within the timeframes specified.

STATE MANDATES:

- RSA 126-A Department of Health and Human Services
- RSA 161-B: Support of Dependent Children
- RSA 161-C: Alternative Method of Support Enforcement for Dependent Children
- RSA 458-B: Income Assignment
- RSA 458-C: Child Support Guidelines, Title 461-A: Parental Rights and Responsibilities
- RSA 546: Uniform Reciprocal Enforcement of Support

KEY FEDERAL MANDATES:

- Public Law No. 98-378 Child Support Enforcement Amendments of 1984, 100-485 Family Support Act of 1988, 103-383 Full Faith and Credit for Child Support Orders Act of 1994, 104-193 Personal Responsibility and Work Opportunity Act, 105-200 Work Investment Act of 1998, 109-171 Deficit Reduction Act of 2005, Uniform Interstate Family Support Act, 2008.
- Title IV-D, Social Security Act (SSA) (42 USC 651-669) Child Support and Establishment of Paternity
- Code of Federal Regulations (CFR) 45 CFR Part 300-310 Office of Child Support Enforcement, Administration for Children and Families, Department of Health and Human Services

SERVICE PROVIDED:

Services are mandated pursuant to Title IV-D of the Social Security Act (42 USC Section 651-669). All states are required to have a State Plan for the delivery of child support services under a single and separate organizational entity pursuant to 45 CFR 302.12. These services include:

- Locating parents
- Establishing legal fatherhood (paternity)
- Establishing and enforcing support orders

SERVICE DELIVERY SYSTEM:

The establishment of support is a judicial process in NH. Through a cooperative agreement with the NH Administrative Office of the Courts, BCSS works closely with the NH Circuit Court – Family Division. The NH Judicial Branch is the only source authorized by law to perform these services in NH. This partnership ensures a federally mandated expedited process program for the establishment, enforcement and modification of support orders brought by the State, which services qualify for federal financial participation at a rate of 66%.

**DIRECTOR’S OFFICE
4500-6125**

PURPOSE:

This office supports the administrative functions of the Bureau of Family Assistance including oversight of the Supplemental Nutrition Assistance Program (SNAP), and cash assistance programs. Provider contracts funded in this accounting unit focus on nutrition training and outreach.

CLIENT PROFILE:

Staff in this accounting unit work on policy or administration related to the SNAP Program, which provides access to healthy foods for eligible individuals and families.

FINANCIAL SUMMARY 4500-6125

<u>FINANCIAL HISTORY</u>						
	SFY22	SFY23	SFY24	SFY25	SFY24	SFY25
Rounded to \$000 except cost per case	Actual	Adj Auth	Agency Request	Agency Request	Governor Budget	Governor Budget
TOTAL FUNDS	\$2,923	\$3,601	\$3,605	\$3,668	\$3,680	\$3,747
GENERAL FUNDS	\$897	\$1,192	\$1,230	\$1,266	\$1,253	\$1,290

FUNDING SOURCE:

Federal funding in this appropriation is 49% SNAP Nutrition Education. The other federal funds come from Medicaid, SNAP, TANF, Foster Care, and Child Support. The general funding in this appropriation is used towards the required \$32M MOE for the TANF block grant and match for the other federal programs.

Title/Description	Performance Measures		Current Baseline	FY2024 GOAL	FY2025 GOAL
	Output	Outcome			
SNAP Nutrition	# of NH school students who participate in the Healthy Schools NH Youth Education and Obesity Prevention Project	Participating students complete at least one activity	50% of students who receive Free & Reduced Meals at school	>50%	>50%
SNAP Incentives	# of SNAP recipients purchasing fresh produce, receiving a dollar-for-dollar match per month	SNAP recipients make healthy food choices	6800/month	>10%	>20%
Assist SNAP E&T participants to successfully seek and accept employment.	Number clients served by SNAP E&T per year – 80 SFY22	Number clients in paid employment per month	25%	30%	33%

OUTCOME:

1. Ensure compliance with Federal and State regulations, including rulemaking, reporting, and program quality.
2. Assist those who may be eligible and would benefit from receiving SNAP benefits by explaining the program and providing technical assistance to individuals with on-line applications.
3. Provision of nutrition education, food resource management, reduce food insecurity, and increase physical activities to reduce obesity and improve health through nutrition.

STATE MANDATES:

RSA 161:2 Human Service – Duties of the Department

RSA 167 Public Assistance to Blind, Aged, or Disabled Persons, and to Dependent Children

FEDERAL MANDATES:

Social Security Act

Food and Nutrition Act as amended by the Agricultural Act of 2014

SERVICES PROVIDED:

Staff provide SNAP nutrition education and administrative oversight of EBT, cash assistance and SNAP programs.

SERVICE DELIVERY SYSTEM:

Included in this accounting unit are the costs associated with SNAP outreach and nutrition education and obesity prevention services to those who qualify for SNAP benefits and is provided through contracts.

BUREAU OF EMPLOYMENT SUPPORTS (BES)

4500-6127

PURPOSE:

The New Hampshire Employment Program (NHEP) is the employment support program associated with Temporary Assistance to Needy Families (TANF) financial assistance. This program meets one of the purposes of TANF: to end the dependence of needy parents on governmental programs by promoting job preparation and work. Adults who have been determined to be able bodied and receiving TANF are required to participate in this work program. Participants are offered case management, assessment, career planning, credential training, work activities and employment support services to help participants prepare for, obtain, advance and retain employment. NHEP services help move children out of poverty by preparing their parents/caretakers for long-term career paths.

CLIENT PROFILE:

Federal TANF law requires that 50% of all recipients of TANF Federal or Maintenance of Effort (MOE) funded assistance be in qualifying work activities. Adults who are considered able-bodied are required to participate in federally approved work activities for either 20 or 30 hours per week, depending on the age of the youngest child in the household. Individuals must participate unless they are temporarily or permanently exempt, based on federal regulations.

FINANCIAL SUMMARY 4500-6127

<u>FINANCIAL HISTORY</u>						
Rounded to \$000 except cost per case	SFY22	SFY23	SFY24	SFY25	SFY24	SFY25
	Actual	Adj Auth	Agency Request	Agency Request	Governor Budget	Governor Budget
TOTAL FUNDS	\$6,609	\$11,464	\$12,111	\$12,221	\$12,713	\$12,833
GENERAL FUNDS	\$2,750	\$4,920	\$3,750	\$3,783	\$3,835	\$3,873
ANNUAL COST PER CASE-TOTAL	\$1,156	\$1,910	\$1,834	\$1,763	\$1,925	\$1,851
CASELOAD	5,717	6,003	6,603	6,933	6,603	6,933

FUNDING SOURCE:

The funding for this appropriation is 69% Federal Funds and 31% General Funds. Federal funding in this appropriation is 97% TANF block grant. The other 3% of federal funds comes from the following programs: Adoption, Medicaid, SNAP, Foster Care and Child Support Services. The general funding in this appropriation is used towards the required \$32M MOE for the TANF block grant as well as match for the other federal programs.

Title/Description	Performance Measures		Current Baseline	FY2024 GOAL	FY2025 GOAL
	Output	Outcome			
To move NHEP participants into paid employment through New Hampshire Employment Program (NHEP).	Number participants served by NHEP per month – 887 SFY23 (January)	Number of participants with earned income	23.8%	26%	30%

OUTCOME:

- Move children out of poverty through the employment of their parents.
- Assess and resolve barriers to employment.
- Create a long-term career plan that identifies the steps to sustainable employment.
- Provide education and training services to increase earnings potential and credentials.
- Ensure the individuals receiving TANF leave the TANF Program with employment, an understanding of community resources, gained life skills to balance work and family, and have an identified career pathway to attaining long term career goals.

STATE MANDATES:

NH RSA 167 Public Assistance to Blind, Aged, or Disabled Persons, and to Dependent Children

FEDERAL MANDATES:

Personal Responsibility and Work Opportunity Reconciliation Act as amended by the Deficit Reduction Act of 2005
CFR Title 45 Section II

SERVICES PROVIDED:

Vocational and barrier assessments, case management, job readiness training, career planning, work experience, financial literacy, employment related supports including education and training funding, referral to contracted and community services, and reimbursements for employment related costs. The employment support services include but not limited to:

- Tuition payments
- Education and training payment including books, fees and supplies

- Auto repair
- Mileage reimbursement, and
- Childcare registration fees

SERVICE DELIVERY SYSTEM:

The Bureau of Employment Supports (BES) administers work programs for the Department. BES has Employment Counselor Specialists in the district offices. BES also contracts with community-based providers for a portion of the service delivery.

**TEMPORARY ASSISTANCE TO NEEDY FAMILIES
4500-6146**

PURPOSE:

Temporary Assistance to Needy Families (TANF) provides financial assistance to families with dependent children that meet financial eligibility. TANF provides a semi-monthly financial assistance benefit to qualifying families with dependent children.

TANF funding also supports programs throughout the Department that provide services that meet the goals of TANF.

In accordance with Public Law 104-193, August 22, 1996, Section 401 (a), the four goals of TANF are:

1. To assist needy families so that children may be cared for in their own homes or in the homes of relatives
2. To end the dependence of needy parents on governmental programs by promoting job preparation, work and marriage
3. To prevent and reduce the incidence of out of wedlock pregnancies, and
4. To encourage the formation and maintenance of two parent families.

To access TANF federal dollars, the Department is required to provide a Maintenance of Effort for this program of \$32M.

CLIENT PROFILE:

- Families with dependent children who meet eligibility for the program. Household must include a dependent child who is deprived of the support or care of a parent, lives with the other parent or specified relative, and is under the age of 18.
- Recipients of TANF financial assistance are also eligible for Medicaid.

FINANCIAL SUMMARY 4500-6146

<u>FINANCIAL HISTORY</u>						
Rounded to \$000 except cost per case	SFY22	SFY23	SFY24	SFY25	SFY24	SFY25
	Actual	Adj Auth	Agency Request	Agency Request	Governor Budget	Governor Budget
TOTAL FUNDS	\$26,483	\$36,609	\$32,154	\$32,154	\$29,154	\$29,154
GENERAL FUNDS	\$7,626	\$12,617	\$16,818	\$16,818	\$13,818	\$13,818
ANNUAL COST PER CASE-TOTAL	\$781	\$745	\$781	\$781	\$781	\$781
CASELOAD	2,640	3,750	2,800	2,800	2,800	2,800

The Agency Request includes a prioritized need in SFY 24 of \$3,000,000 total funds (\$3M general funds) and in SFY 25 of \$3,000,000 total funds (\$3,000,000 general funds).

FUNDING SOURCE:

Federal funding in this appropriation is the TANF block grant funding. Other funding in the amount of \$2.8M is from Child Support Collections. All general funds in this account are used towards the required \$32M MOE for the TANF block grant.

Title/Description	Performance Measures		Current Baseline	FY2024 GOAL	FY2025 GOAL
	Output	Outcome			
application processing time	# applications annually	% of applications processed within federal timeframes	80%	90%	95%

OUTCOME:

Ensure eligible families have income to pay for life necessities such as housing, utilities, food, clothing, and childcare.

STATE MANDATES:

NH RSA 167 Public Assistance to Blind, Aged, or Disabled Persons, and to Dependent Children

FEDERAL MANDATES:

Personal Responsibility and Work Opportunity Reconciliation Act as amended by the Deficit Reduction Act of 2005
CFR Title 45 Section II

SERVICES PROVIDED:

Semi-monthly cash assistance is provided to eligible families. Emergency assistance is provided to prevent children and their parents from experiencing homelessness, hunger and ill-health.

SERVICE DELIVERY SYSTEM:

Families apply at the district office, over the phone or on-line via NH Easy. Funds are made available on an Electronic Benefits Card (EBT), or to a bank account via Electronic Funds Transfer (EFT), or by check.

**STATE SUPPLEMENTAL ASSISTANCE – OLD AGE ASSISTANCE
4500-6170**

PURPOSE:

Old Age Assistance (OAA) is a semi-monthly financial assistance benefit that is granted to residents 65 years of age or older who do not have sufficient income or other resources to assist with essential necessities such as shelter, utilities, food and clothing.

CLIENT PROFILE:

This category of financial assistance is available to residents who are age 65 years of age or older. Eligibility for this category of assistance is dependent on income, resources, and living arrangement. Recipients of OAA cash assistance are also eligible for Medicaid.

FINANCIAL SUMMARY 4500-6170

<u>FINANCIAL HISTORY</u>						
	SFY22	SFY23	SFY24	SFY25	SFY24	SFY25
Rounded to \$000 except cost per case	Actual	Adj Auth	Agency Request	Agency Request	Governor Budget	Governor Budget
TOTAL FUNDS	\$4,124	\$4,688	\$4,385	\$4,385	\$4,385	\$4,385
GENERAL FUNDS	\$4,124	\$4,385	\$4,385	\$4,385	\$4,385	\$4,385
ANNUAL COST PER CASE- TOTAL	\$261	\$230	\$261	\$261	\$261	\$261
CASELOAD	1,316	1,700	1,400	1,400	1,400	1,400

FUNDING SOURCE:

The funding for this appropriation is 100% general funds. These general funds are used to meet the required Medicaid Maintenance of Effort (MOE) requirement.

Title/Description	Performance Measures		Current Baseline	FY2024 GOAL	FY2025 GOAL
	Output	Outcome			
application processing time	# applications annually	% of applications processed within standard timeframes	80%	95%	95%

OUTCOME:

Provide income to those that are eligible to support essential necessities.

STATE MANDATES:

RSA 167 Public Assistance to Blind, Aged, or Disabled Persons, and to Dependent Children

FEDERAL MANDATES:

Title XIX of the Social Security Act

SERVICES PROVIDED:

Semi-monthly cash assistance is provided to eligible adults 65 years or older.

SERVICE DELIVERY SYSTEM:

Individuals received funds are made available on an Electronic Benefits Card (EBT) or to a bank account via Electronic Funds Transfer (EFT), or by check.

**STATE SUPPLEMENTAL ASSISTANCE–AID TO PERMANENTLY & TOTALLY DISABLED
4500-6174**

PURPOSE:

Aid to the Permanently and Totally Disabled (APTD) is a semi-monthly financial assistance benefit that is granted to residents who are ages 18 through 64, who are determined to have a physical or developmental disability or a mental health condition who meet the financial eligibility criteria. Eligibility for this category of assistance depends on income, resources and living arrangement.

CLIENT PROFILE:

This category of financial assistance is available to residents who are ages 18 thru 64 and who have a physical or developmental disability or mental health condition and cannot engage in a substantial gainful activity. The disability must be expected to last for a continuous period of not less than 48 months.

FINANCIAL SUMMARY 4500-6174

<u>FINANCIAL HISTORY</u>						
Rounded to \$000 except cost per case	SFY22	SFY23	SFY24	SFY25	SFY24	SFY25
	Actual	Adj Auth	Agency Request	Agency Request	Governor Budget	Governor Budget
TOTAL FUNDS	\$6,076	\$10,856	\$9,850	\$9,850	\$9,850	\$9,850
GENERAL FUNDS	\$8,495	\$10,656	\$9,650	\$9,650	\$9,650	\$9,650
ANNUAL COST PER CASE-TOTAL	\$171	\$154	\$171	\$171	\$171	\$171
CASELOAD	4,425	5,787	4,800	4,800	4,800	4,800

FUNDING SOURCE:

The funding for this appropriation is 98% general funds. The other 2% of other funds are estimated estate recoveries. These general funds are used to meet the required Medicaid MOE requirement.

Title/Description	Performance Measures		Current Baseline	FY2024 GOAL	FY2025 GOAL
	Output	Outcome			
application processing time	# applications annually	% of applications processed within standard timeframes	80%	95%	95%

OUTCOME:

Ensure individuals with disabilities have sufficient income to access to life essentials.

STATE MANDATES:

RSA 167 Public Assistance to Blind, Aged, or Disabled Persons, and to Dependent Children

FEDERAL MANDATES:

Title XIX of the Social Security Act

SERVICES PROVIDED:

Semi-monthly cash assistance is provided to eligible individuals.

SERVICE DELIVERY SYSTEM:

Individuals received funds are made available on an Electronic Benefits Card (EBT) or to a bank account via Electronic Funds Transfer (EFT), or by check.

**SEPARATE STATE ASSISTANCE NON-TANF– INTERIM DISABLED PARENTS
4500-6176**

PURPOSE:

The Interim Disabled Parents (IDP) program is a semi-monthly financial assistance benefit that is granted to families with dependent children in which the parent/guardian is temporarily disabled or is the primary caregiver for a dependent with a disability.

CLIENT PROFILE:

This category of assistance represents families who are eligible for the Temporary Assistance to Needy Families (TANF) program but are exempt from the federal work participation requirements because of disability.

FINANCIAL SUMMARY 4500-6176

<u>FINANCIAL HISTORY</u>						
	SFY22	SFY23	SFY24	SFY25	SFY24	SFY25
Rounded to \$000 except cost per case	Actual	Adj Auth	Agency Request	Agency Request	Governor Budget	Governor Budget
TOTAL FUNDS	\$1,663	\$3,236	\$1,917	\$1,917	\$1,917	\$1,917
GENERAL FUNDS	\$1,663	\$3,236	\$1,917	\$1,917	\$1,917	\$1,917
ANNUAL COST PER CASE- TOTAL	\$980	\$930	\$980	\$980	\$980	\$980
CASELOAD	141	290	163	163	163	163

FUNDING SOURCE:

This appropriation is 100% general funds. All general funds in this account are put towards the required \$32M MOE for the TANF block grant. The Non-TANF in the title of this accounting unit indicates that federal TANF funds are not used.

Title/Description	Performance Measures		Current Baseline	FY2024 GOAL	FY2025 GOAL
	Output	Outcome			
application processing time	# applications annually	% of applications processed within standard timeframes	80%	95%	95%

OUTCOME:

- Increase the percentage of adult TANF recipients receiving SSDI or SSI due to a disability.
- Increase the percentage of adult TANF recipients engaging in work when a disability ends.

STATE MANDATES:

RSA 167:77(e) Assistance Program for 2-Parent Families with Dependent Children

FEDERAL MANDATES:

- Personal Responsibility and Work Opportunity Reconciliation Act as amended by the Deficit Reduction Act of 2005
- CFR Title 45 Section II

SERVICES PROVIDED:

Semi-monthly financial assistance is provided to eligible families.

SERVICE DELIVERY SYSTEM:

Funds are made available on an Electronic Benefits Card (EBT), or to a bank account via Electronic Funds Transfer (EFT), or by check.

**COMMUNITY SERVICES BLOCK GRANT (CSBG)
4500 – 7148**

PURPOSE:

The federal CSBG assists local communities via the network of community action program (CAP) agencies, for the reduction of poverty, services to provide upward economic mobility for families, and the revitalization of low-income communities.

CLIENT PROFILE:

Individuals and families supported by the statewide network of the five (5) local Community Action Programs.

FINANCIAL SUMMARY 4500-7148

<u>FINANCIAL HISTORY</u>						
Rounded to \$000 except cost per case	SFY22	SFY23	SFY24	SFY25	SFY24	SFY25
	Actual	Adj Auth	Agency Request	Agency Request	Governor Budget	Governor Budget
TOTAL FUNDS	\$4,576	\$4,045	\$3,910	\$3,910	\$3,910	\$3,910
GENERAL FUNDS	\$17	\$75	\$0	\$0	\$0	\$0
ANNUAL COST PER CASE-TOTAL	\$45	\$39	\$38	\$38	\$38	\$38
CASELOAD	102,430	102,430	102,430	102,430	102,430	102,430

FUNDING SOURCE:

The funding for this appropriation is 100% federal Community Services Block Grant funds.

Title/Description	Performance Measures		Current Baseline	FY2024 GOAL	FY2025 GOAL
	Output	Outcome			
Demonstrates individuals with low incomes participate in CSBG activities	Three standards of activities to meet objectives	Individuals complete activity that improves their economic status	100% met	100%	100%
Demonstrates community partnerships for specifically identified purposes; partnerships include other anti-poverty organizations	Four standards of forming partnerships to meet objectives	Community partnerships developed	100% met	100%	100%

OUTCOME:

Individuals and families will have access to services, supports, and programs that support their economic mobility.

STATE MANDATES:

N/A

FEDERAL MANDATES:

Omnibus Budget Reconciliation Act of 1981

SERVICES PROVIDED:

Services include but are not limited to financial planning, emergency assistance, assistance for health, food, assistance with obtaining and maintaining housing, employment, and community involvement activities.

SERVICE DELIVERY SYSTEM:

By federal statute, the community action agencies are the designated eligible entities in New Hampshire to receive CSBG federal block grant funds. There is one FTE for this program.

**SOCIAL SERVICES BLOCK GRANT (SSBG)
4500-7215**

PURPOSE:

Comprehensive Family Support Services (CFSS) provides primary prevention services, resource and referral, parenting education, developmental screening, and barrier resolution to prevent child maltreatment and strengthen family well-being

CLIENT PROFILE:

Parents and caregivers with children prenatal through the age of 21. Services are voluntary, designed to reduce child maltreatment and strengthen family well-being, preventing involvement with the Division for Children, Youth and Families (DCYF). Families may or may not be receiving other Department services, such as TANF or Medicaid.

FINANCIAL SUMMARY 4500-7215

<u>FINANCIAL HISTORY</u>						
Rounded to \$000 except cost per case	SFY22	SFY23	SFY24	SFY25	SFY24	SFY25
	Actual	Adj Auth	Agency Request	Agency Request	Governor Budget	Governor Budget
TOTAL FUNDS	\$1,040	\$1,102	\$1,238	\$1,238	\$1,238	\$1,238
GENERAL FUNDS	\$348	\$308	\$444	\$444	\$444	\$444
ANNUAL COST PER CASE-TOTAL	\$488	\$454	\$454	\$454	\$454	\$454
CASELOAD	2,132	2,425	2,425	2,425	2,425	2,425

FUNDING SOURCE:

64% Federal Funds; 36 % General Funds

Title/Description	Performance Measures		Current Baseline	FY2024 GOAL	FY2025 GOAL
	Output	Outcome			
CFSS Performance	1035 families participated with 649 total families were discharged 366 families completing services	Families complete the program	56% of discharged families completed services	60%	65%
DCYF intervention	1144 children served (2022) and successfully discharged	Children do not return to DCYF services	96.6%	96%	96%

OUTCOME:

- Stronger parenting skills and family stability
- Increased family protective factors
- Reduction of families entering the DCYF service system.

STATE MANDATES:

Not applicable

FEDERAL MANDATES:

Not applicable

SERVICES PROVIDED:

Voluntary services provided to families to increase and strengthen family well-being, and to reduce child maltreatment, preventing involvement with DCYF. Services provided include home visiting, resource & referral, parenting education, child development screening, household management, barrier resolution, budgeting education, and increasing protective factors.

SERVICE DELIVERY SYSTEM:

Provided via contracts in all areas of the state. There is one FTE in the Department for this program.

KINSHIP
4500-7216

PURPOSE:

Comprehensive Family Support Services (CFSS) provides primary prevention services, resource and referral, parenting education, developmental screening, and barrier resolution to reduce child maltreatment and strengthen family well-being

CLIENT PROFILE:

Parents and caregivers with children prenatal through the age of 21. Services are voluntary, designed to reduce child maltreatment and strengthen family well-being, preventing involvement with the Division for Children, Youth and Families (DCYF). Families may or may not be receiving other Department services, such as TANF or Medicaid.

FINANCIAL SUMMARY 4500-7216

<u>FINANCIAL HISTORY</u>						
Rounded to \$000 except cost per case	SFY22	SFY23	SFY24	SFY25	SFY24	SFY25
	Actual	Adj Auth	Agency Request	Agency Request	Governor Budget	Governor Budget
TOTAL FUNDS	\$450	\$540	\$1,540	\$1,540	\$540	\$540
GENERAL FUNDS	\$255	\$325	\$1,325	\$1,325	\$325	\$325

The Agency Request includes a prioritized need in SFY 24 of \$1,000,000 total funds (\$1M general funds) and in SFY 25 of \$1,000,000 total funds (\$1M general funds).

FUNDING SOURCE:

14% Federal Funds; 86% General Funds

Title/Description	Performance Measures		Current Baseline	FY2024 GOAL	FY2025 GOAL
	Output	Outcome			
Kinship Navigation	Increase enrollment in kinship navigation services	Kinship families are supported as an alternative to foster care placement	329 families enrolled	500 families	600 families

OUTCOME:

Families receiving Kinship Navigation services have a stronger support network, keeping children out of foster care in the DCYF service system.

STATE MANDATES:

Not applicable

FEDERAL MANDATES:

Not applicable

SERVICES PROVIDED:

Available to families to strengthen family well-being and to prevent child maltreatment and child welfare intervention. Services provided include home visiting, resource & referral, parenting education, child development screening, household management, barrier resolution, budgeting education, and increasing protective factors.

SERVICE DELIVERY SYSTEM:

Provided via contract in all areas of the state covering 11 district office catchment areas. There is one FTE in the Department for this program.

FIELD ELIGIBILITY & OPERATIONS

4510-7993

PURPOSE:

Department staff determine eligibility for services and program enrollment for medical and economic assistance programs.

CLIENT PROFILE:

New Hampshire citizens that meet the eligibility criteria for specific programs. Populations served include adults, children and families.

FINANCIAL SUMMARY 4510-7993

<u>FINANCIAL HISTORY</u>						
Rounded to \$000 except cost per case	SFY22	SFY23	SFY24	SFY25	SFY24	SFY25
	Actual	Adj Auth	Agency Request	Agency Request	Governor Budget	Governor Budget
TOTAL FUNDS	\$28,208	\$33,021	\$35,906	\$37,094	\$30,913	\$32,079
GENERAL FUNDS	\$11,705	\$13,875	\$14,941	\$15,431	\$12,704	\$13,184
ANNUAL COST PER CASE- TOTAL	\$387	\$336	\$397	\$384	\$342	\$332
CASELOAD-Applications	72,923	98,135	90,471	96,604	90,471	96,604

The Agency Request includes a prioritized need in SFY 24 of \$4.5M total funds (\$2,024,999 general funds) and in SFY 25 of \$4.5M total funds (\$2,025,000 general funds).

FUNDING SOURCE

The funding for this appropriation is 58% Federal Funds and 42% General Funds. Medicaid programs are typically funded at 50FF/50GF, with some eligibility functions eligible for an enhanced greater federal match of 75FF/25GF. The other federal funds come from SNAP, Foster Care, Child Support, TANF Block Grant and other federal programs.

Title/Description	Performance Measures		Current Baseline	FY2024 GOAL	FY2025 GOAL
	Output	Outcome			
application processing time	Applications annually	% of applications processed within federal timeframes	80%	90%	95%
interviews cancelled/rescheduled	Interviews scheduled annually	% of interviews cancelled/rescheduled	18%	<10%	<5%

OUTCOME:

- Individuals and families achieve economic stability
- Individuals and families are lifted out of poverty and have better health and social well-being
- Individuals and families have access to Financial and Medical coverage

STATE MANDATES:

- RSA 167:6 Public Assistance to Blind, Aged, or Disabled Persons, and to Dependent Children - Definitions
- RSA 170 Child-Placing And Child-Caring Agencies
- RSA 161:2 Human Service – Duties of the Department

FEDERAL MANDATES:

- Social Security Act – Title IV-A and Title XIX
- Food and Nutrition Act as amended by the agricultural act of 2014

SERVICES PROVIDED:

Access to essential economic and medical assistance, such as Medicaid, TANF, SNAP, Cash Assistance, and Childcare Scholarship.

SERVICE DELIVERY SYSTEM:

Access to services is through NH EASY, via the phone, or through district field offices. There are 361 FTEs.

**NEW HEIGHTS
4510-7214**

PURPOSE:

New HEIGHTS is the integrated eligibility information technology system that serves the department.

CLIENT PROFILE:

Supports all DHHS eligibility programs for NH citizens who meet program eligibility requirements. Populations served include adults, children and families.

FINANCIAL SUMMARY 4510-7214

<u>FINANCIAL HISTORY</u>						
Rounded to \$000 except cost per case	SFY22	SFY23	SFY24	SFY25	SFY24	SFY25
	Actual	Adj Auth	Agency Request	Agency Request	Governor Budget	Governor Budget
TOTAL FUNDS	\$2,137	\$2,523	\$2,393	\$2,459	\$2,925	\$2,363
GENERAL FUNDS	\$799	\$911	\$883	\$907	\$910	\$870

FUNDING SOURCE:

Funding in this appropriation is 63% Federal, 37% General. Federal funds are from Medicaid, Title IVE/Foster Care, Food Stamps, TANF and other federal programs.

Title/Description	Performance Measures		Current Baseline	FY2024 GOAL	FY2025 GOAL
	Output	Outcome			
Federal reporting	4 federal reports required	Compliant with all federal reporting requirements	100%	100%	100%
NH Easy utilization	124,747 NH Easy accounts	# of active NH Easy accounts	95,870	+5%	+10%

OUTCOME:

- DHHS programs can provide efficient and effective services to citizens
- DHHS staff are given an effective, user-friendly, IT system to meet program objectives
- DHHS can accurately report data regarding programs and services

STATE MANDATES:

- RSA 167:6 Public Assistance to Blind, Aged, or Disabled Persons, and to Dependent Children – Definitions
 - I, IV, VI, VII, AND VIII
- RSA 167:7 Amount of Assistance

- RSA 167 Public Assistance to Blind, Aged, or Disabled Persons, and to Dependent Children
- RSA 170 Child-Placing and Child-Caring Agencies
- RSA 161:2 Human Service – Duties of the Department

FEDERAL MANDATES:

- Social Security Act – Title IV-A and Title XIX
- Food and Nutrition Act as amended by the agricultural act of 2014

SERVICES PROVIDED:

Access to essential economic and medical assistance programs, such as Medicaid, TANF, SNAP, Cash Assistance, and Childcare Scholarship.

SERVICE DELIVERY SYSTEM:

- Client access to services through NH EASY
- Design, development and implementation of software tools for staff to meet program objectives.

DISABILITY DETERMINATION UNIT

4510-7997

PURPOSE:

The Disability Determination Unit (DDU) is responsible for reviewing, assessing and determining medical eligibility of New Hampshire adults and children who apply for disability benefits through programs of assistance, such as Aid to the Permanently and Totally Disabled, Aid to the Needy Blind, Medicaid for Employed Adults with Disabilities, and Home Care for Children with Severe Disabilities.

CLIENT PROFILE:

New Hampshire citizens who meet medical eligibility criteria for the specific program. Applicants and recipients must meet certain age and disability requirements in order to be determined eligible for these programs.

FINANCIAL SUMMARY 4510-7997

<u>FINANCIAL HISTORY</u>						
Rounded to \$000 except cost per case	SFY22	SFY23	SFY24	SFY25	SFY24	SFY25
	Actual	Adj Auth	Agency Request	Agency Request	Governor Budget	Governor Budget
TOTAL FUNDS	\$1,784	\$2,455	\$2,069	\$2,105	\$1,977	\$2,009
GENERAL FUNDS	\$648	\$920	\$788	\$804	\$746	\$760
ANNUAL COST PER CASE-TOTAL	\$403	\$424	\$431	\$439	\$412	\$419
CASELOAD	4,425	5,785	4,800	4,800	4,800	4,800

FUNDING SOURCE:

The funding for this appropriation is 62% Federal and 38% General. The federal funds are primarily Medicaid, TANF block grant and SNAP at 50FF/50GF. Some eligibility functions are subject to a greater federal enhanced match of 75FF/25GF.

Title/Description	Performance Measures		Current Baseline	FY2024 GOAL	FY2025 GOAL
	Output	Outcome			
Medical Eligibility Requests	# of requests	% of requests processed within federal timeframes	98%	98%	98%

OUTCOMES:

- Individuals and families achieve economic stability
- Individuals and families are lifted out of poverty and have better health and social well-being

STATE MANDATES:

- RSA 167:6 Public Assistance to Blind, Aged, or Disabled Persons, and to Dependent Children – Definitions
 - IV, VI, VII AND VIII

FEDERAL MANDATES:

- Social Security Act – Title XIX

SERVICE DELIVERY SYSTEM:

Access to services is through NH EASY, via the phone, or through district field offices.