



# ***Glenclyff Home Overview***

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Division III**

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# Glenclyff Home (GH)

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## Mission

Strive to provide a continuum of service to New Hampshire's developmentally disabled and/or mentally ill population in a home-like atmosphere with an emphasis on independence, dignity and acceptance.

## Vision

That all Glenclyff Home residents live a full life and gain independence by overcoming their challenges and developing skills to move into their preferred community.



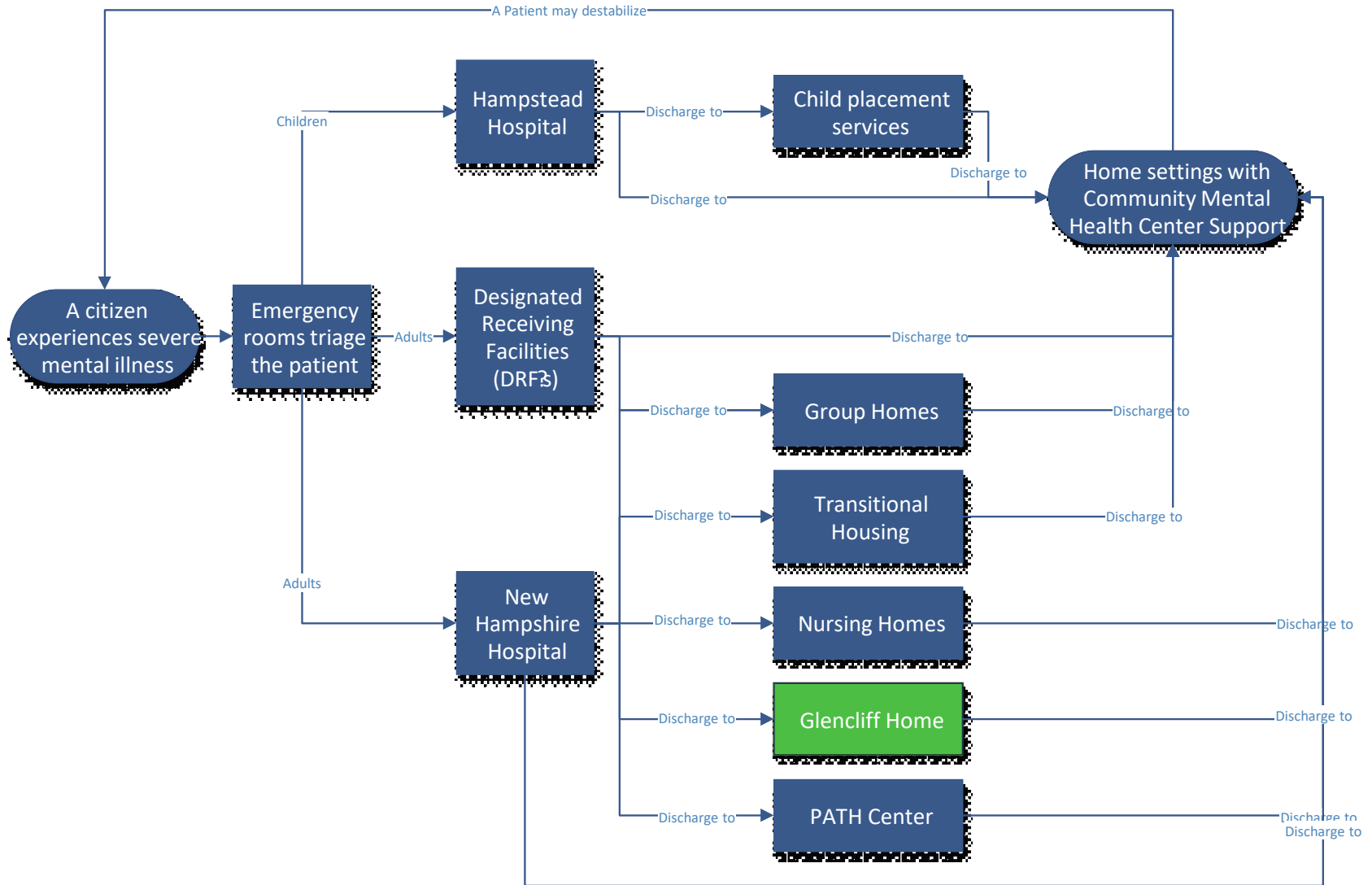
# Glenclyff Home who we are:

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- Glenclyff Home is a health care facility that provides a continuum of services for New Hampshire residents who have a developmental disability and/or a severe mental illness in a home-like atmosphere with an emphasis on independence, dignity, acceptance and, when possible, a return to the community.
- Glenclyff Home is Center for Medicaid and Medicare Services (CMS) certified to provide Nursing Home level medical care and provides any needed mental health services to individuals who meet Long-Term Care Eligibility and PASRR (pre-admission screening and resident review) approval, and who have not had their needs met at other facilities.
- Glenclyff Home is located 69 miles northwest of Concord nestled on the side of Mount Mooselauke in the town of Benton. The facility built in 1906, is an off the grid, self contained campus which produces all of its electricity using a combination of hydro power and diesel generators, produces all its own hot water and steam heat using a bio-generation power plant, has its own potable water supply and sewage system, and maintains an independent campus.



# Delivery System – The Inpatient Mental Health System *(For serious mental illness)*



# Tenure and Titles of Glenclyff Home Key Leaders



Executive Director

- Todd Bickford
- 22 years of state service
- 22 years at Glenclyff Home



Deputy Nursing Home Administrator

- Doug Kenneally
- 10 years state service
- 10 years at Glenclyff Home



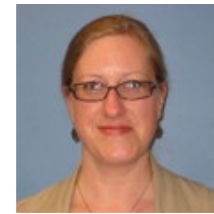
Business Administrator

- Kevin Lincoln
- 11 years of state service
- 10 years at Glenclyff Home



Director of Nursing

- Michelle Booker
- 20 years of state service
- 2 years at Glenclyff Home



Admissions & Discharge Coordinator

- Tabatha Coykenall
- 15 years of state service
- 15 years at Glenclyff Home



Plan Maintenance Engineer IV

- Cam Randall
- 5 years of state service
- 1 years at Glenclyff Home

## Total number of GH staff:

168 FT State positions, currently 60 vacancies or 36% vacant. 51 PT State positions, currently 32 vacancies or 63% vacant. Currently 5 contracted nurses and the Medical Director/Psychiatrist. Other non-employee providers include Primary care ARNPs, Registered Dietitian, PT/OT, etc.



# Eligibility

- ❖ In order to be eligible for admission to Glenclyff, the following requirements are established in He-M 701.03:
  - ❖ Be 60 years of age or older. If someone is younger and require Glenclyff's services, there is a waiver process with the Medical Director and Executive Director assessing need and appropriateness.
  - ❖ Be referred by a Community Mental Health Center, NHH or an area agency
  - ❖ Meet the requirements for Long Term Care that identifies Glenclyff Home as the least restrictive environment and one that provides the level of medical care the individual requires
  - ❖ Have a Preadmission Screening and Annual Resident Review (PSARR) approval
  - ❖ Have a severe and persistent mental illness or developmental disability that necessitates Glenclyff Home rather than any other Nursing Home.
  - ❖ Not require acute psychiatric care on a daily basis
  - ❖ Be a resident of the state of New Hampshire



## Current Census as of 2/2/2023

70

### Capacity:

When fully staffed: 120

Currently due to staffing shortages: 75

### Wait List:

38

12 of which are at NHH

Receive numerous calls inquiring about availability who do not submit an application once they are informed of a possible wait of up to or over a year.



# Other Important GH information

- ❖ Glenclyff is an off the grid, self sustained operation established in 1906. GH currently has a number of on going Capital projects:
  - ❖ Lamott Roof \$1.1 million, the Lamott building is half the resident housing.
  - ❖ Electrical Enhancement \$1.4 million, will double the Hydroelectric output and install Steam turbines. The Goal is that 85% of campus electricity will be renewable (free).
  - ❖ Potable Water upgrade \$3 million. Creates a more secure system with back up sources.





# Future Needs and Challenges at GH

**Staffing:** as was mentioned in the previous slides, census has been reduced due to staffing, which not only creates a longer wait list but directly effects revenue.

**Introduction of Resident Wi-Fi:** Currently there is no facility wide Wi-Fi system for residents. GH has no cell service which makes it difficult for residents to stay in touch with family and friends.

**Sewage System:** DES has recommended improvements to GH's sewage system.

**Fuel Distribution system:** DES has recommended improvements to GH's gas and diesel pump station.





# Questions

